Best Practice

Process Title: Process for Disposition of Electronic Media (Sanitization)

Overview

To ensure compliance with <u>SPG 601.27</u>, all devices used for University business must be **sanitized** before their disposal. U-M <u>Information Technology Policy DS-11</u> provides detailed information on electronic data disposal and media sanitation. This policy applies to university and personally owned devices such as internal and external hard drives, flash drives, multi-function devices, cell phones and tablets. If the device to be securely erased is **personally owned** you can do it yourself using the <u>FreeWare Version of KillDisk</u> or Computer Showcase will handle the erasure for a fee. <u>All files related to University of Michigan business on any device</u>, personal or University owned, are covered by this policy.

University Owned Equipment

University-owned devices must be sanitized before disposal or transfer. <u>Property Disposition</u> is responsible for the disposal, transfer, or resale of all university property, including computers and storage devices. See the information below to learn how to start the process of disposal.

- **MiWorkspace-managed units**: Contact Neighborhood IT via the <u>ITS Service Center</u> for proper sanitization and disposal.
- Units with (non-ITS) departmental IT support: Contact your local IT support via normal channels to request appropriate disposal of all university devices. IT staff use Active@ KillDisk to securely and completely sanitize the devices.
- Units with no designated IT support: If you do not have any designated IT support in your unit, you can use Active@ KillDisk to sanitize devices or pay Property Disposition to sanitize or destroy devices.
- Devices in the Managed Copier Program: U-M Procurement Services' vendor for the Managed
 <u>Managed Copier Program</u> will handle such sanitization prior to reuse or disposal for equipment used by units.

Personally Owned Equipment

If you use your own devices to access or work with sensitive U-M data, you are required to sanitize them before disposal in compliance with U-M policy and federal regulations. See <u>Security of Personally Owned Devices That Access or Maintain Sensitive Institutional Data (SPG 601.33)</u>.

- Do it yourself. You can use a freeware version of <u>KillDisk</u> to erase your own computers and storage devices. Most smartphones include an erase option. See <u>Erase Personal Devices Before Disposal</u>.
- Pay someone to do it. The U-M Computer Showcase offers a for-fee <u>Secure Device Sanitization</u> <u>service</u>.

Please help those you work with protect university data and their own personal information. Direct them to U-M resources for erasing devices they no longer need.

REFERENCES:

SPG 601.27

Information Technology Policy DS-11

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